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5.3 SG-QAS Policy

Business Proposition

Quality

Health and safety

Environment

IFS - HPC

SILIKONEUROPE (IVG Colbachini Group) is a leading company both in the design and construction of moulds and in the production of technical articles moulded in liquid silicone rubber (LSR). It manufactures products used in the following sectors:

- Automotive
- Home appliance
- Pharmaceutical/Medical
- Multi-component articles
- Food
- Podiatry

It obtains the best results in the transformation of liquid silicone rubber due to constant and careful market research, the study of new technology, the availability of highly qualified human resources, and by keeping quality as a constantly pursued goal.

The plants, equipment and machines used represent the best the market can offer and they allow, together with the organisation of the continuous-cycle production process, their maximum use guaranteeing high production levels and constant quality.

A cutting-edge department for the design and production of moulds is able to satisfy the requests of our customers quickly and efficiently.

Our technology and consolidated experience have also allowed us to dedicate ourselves to the creation of highly technical co-moulded parts in which the synergies between liquid silicone, rubber, thermoplastics and metal are enhanced.

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SILIKONEUROPE is vigilant and committed to the pursuit of continuous improvement of production process performance and the satisfaction of its customers.

It obtained the ISO9001 certificate in 2008, the IATF16949 one in 2011 and the ISO14001 certification in 2011 and these quality levels are part of the company's common culture, the heritage of all our employees.

Compliance with mandatory and customer-specific requirements constitutes the foundation on which the entire management system is based.

The results obtained and the focus on the continuous reduction of product defects, on the improvement of process performance and on the increase in customer satisfaction (both within and outside the IVG Colbachini Group), arise precisely from Silikoneurope's strategic choice to align itself with the requirements of the automotive sector.

The meanings of the words quality, customer orientation and continuous improvement are clear to all employees and shared and pursued in daily activities.

The need to make organisational complexities manageable presupposes the evolution of the current Quality Management System which moves the centre of gravity of the objectives (and indicators) to each of the eight principles of Total Quality:

Customer orientation

Everyone within Silikoneurope must be aware of how important it is to satisfy customers. Customer satisfaction is considered a Key Performance Indicator for Silikoneurope and monitored specifically for each customer.

Leadership

The ability to drive change, to involve people in an interactive way, to create the culture, vision, values and motivation within Silikoneurope

Staff involvement

The personnel of Silikoneurope are important and must recognise themselves in a group united by a common purpose.

Process Approach

A result is achieved more easily when the activities and resources necessary to accomplish it are managed with clearly defined processes and conducted under controlled conditions in order to bring about the required results.

Systemic approach to management

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The correct functioning and effectiveness of a system depends, to a large extent, on the correct identification of the processes that are inherent in it. Each process does not act in isolation but interfaces with others. It is necessary to identify all the processes and understand how they interact with each other in a system to achieve a clear objective.

Continuous improvement

Small constant changes from everyone, keeping in mind that for a person to be able to collaborate in continual improvement, it is important that they are trained and thus have the right tools.

Fact-based decisions

The importance of an objective approach (appropriate for making the most rational decisions) as opposed to a subjective one.

Mutually beneficial relationships with suppliers

A company and its suppliers are inextricably linked. Only together can they create value.

SILIKONEUROPE promises to take into account in all company activities all factors that can contribute to the growth of the Health and Safety habits of its employees.

In particular there are two objectives for which concrete action will be undertaken:

1. Safer behaviour

All workers will be trained, informed and guided so that they can carry out their tasks safely and assume their responsibilities regarding Occupational Safety and Health. The entire company structure will participate, each person according to their own responsibilities and skills, so that the assigned safety objectives can be reached.

2. Continuing evolution for safer work

All aspects relating to safety are taken into consideration from the moment new activities are in their defining phases, or when existing ones are being reviewed with particular regard to the safety of the working environment and the related tools necessary for carrying out daily activities.

SILIKONEUROPE is committed to taking the environment into account in all company activities to contribute to the creation of a harmonious coexistence between people, technology and nature, as an integral part of its business and as a strategic commitment. There are two objectives for which concrete action will be taken:

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1. Saving natural resources

The commitment for our production plants is to produce better by consuming less energy and fewer resources, optimising the management of environmental aspects (resources, water, waste, raw materials).

In this way we shall use processes and technology that prevent and/or reduce the impact on the environment, applying the best techniques and guaranteeing a rational and efficient use of energy resources and raw materials and, in particular, reducing electricity consumption through energy efficiency measures.

2. Reduction of the impact of production systems and products

The commitment is to invest in the efficiency of production processes improving their operation together with the conversion of equipment which is no longer competitive.

By including the environment as a variable in decision-making processes and considering eco-efficiency a corporate strategy, organisational and procedural changes must be made. These regard the definition and choice of less polluting processes and the creation of products with a view to reducing environmental impact by trying to diminish the consumption of auxiliary materials and packaging.

These strategies, together with the training and awareness of all employees about environmental issues and the commitment to compliance with applicable environmental regulations, will also allow us to play a leading role in the sustainable development of our surroundings.

SILIKONEUROPE is committed to take into account in all company activities all the factors that can contribute to the growth of the culture of suitable production and marketing of menstrual cups.

The objectives are the following:

- be known and recognised by its customers as a reliable supplier, guaranteeing the supply of safe materials for broad and lasting satisfaction of the end consumer in terms of technical characteristics of the product supplied, quality of the service received and compliance with the legal requirements agreed with the clients;

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- spread the culture of the safety of the products, actively involving the staff in the creation of a product-safety policy according to the principle of ethics, spreading the objectives of product safety, worker safety and health and programmes throughout the company with which it intends to achieve these objectives;
- pursue the constant growth of its competence and the efficiency and effectiveness of its work
- consolidate and improve its position on the market to allow constant commercial growth and technical innovation, with an increase in profits, keeping constantly up-to-date with all relative scientific and technical developments;
- continuously improve the layout of the production site, in order to further protect the safety of the product and the personnel coming into contact with it;
- be inserted in the social fabric in which it is found, creating new employment opportunities and improving (through the adoption of new techniques and minimising waste) respect for the environment, climate and nature, becoming increasingly responsible towards environmental problems. Integration in the social fabric is also achieved by giving importance to the ethical aspect of our business which also concerns health and hygiene, as well as by implementing a policy against sabotage, fraud and tampering with products;
- promote and improve the aspects linked to sustainability over time.

SILIKONEUROPE is committed to taking the environment into account in all its corporate activities to contribute to the creation of a harmonious coexistence between man, technology and nature.

There are two objectives for which concrete actions will be taken:

1. Saving natural resources.

This objective will be pursued through the reduction of electricity consumption through energy efficiency measures

2. Reduction of the impact of production systems and products, by trying to cut down on the consumption of auxiliary materials and packaging

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